



Government of West Bengal
Office of the Principal

GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

At.-Telipukur : P.O.- Tilaboni Mahisamura : P.S.- Keshiary

Dist- Paschim Medinipur : PIN-721135

www.ggdckeshiary.ac.in

Students feedback analysis report for the AY 2021-2022

The Internal Quality Assurance Cell (IQAC) Government General Degree College, Keshiary Report of the Co-ordinator

1. Introduction

The Internal Quality Assurance Cell (IQAC), GGDC Keshiary has taken offline feedback from the students of undergraduate courses for the session 2021 - 2022. The target group was the final Semester B.A./ B.Sc. students.

2. Mechanism:

2.1. The feedback form was prepared by the IQAC.

2.1. The Head of the Departments were communicated by the IQAC by providing them the Hard copy, HoDs were requested to distribute the form among target group.


2.4. It was ensured that no student fills the form more than once. Most importantly, responses were collected in an anonymous manner so that the identity of the responding student is not disclosed.

2.5. After feedbacks were collected, it was analysed by the IQAC and a summary report was prepared.

3. Analysis:

3.1 As the feedback was sought in a 5-point scale, responses were categorized into 3 categories as follows: Unsatisfied – Point 1 and 2 in a 5-point scale Neutral – Point 3 in a 5-point scale Satisfied – Point 4 and 5 in a 5-point scale

3.2 Percentage of responses for each point of the scale was calculated. Then the percentage of unsatisfied (Combined percentage on point 1 & 2), neutral (percentage on point 3) & satisfied (Combined percentage on point 4 & 5) were calculated.


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1. Feedback on *Academics*

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Content of syllabi of the Courses	82.4	11.2	6.4
2	Extent of the syllabi covered in the class	84.8	12.8	2.4
3	Delivery of Syllabi in the Class	80	14.4	5.6
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	55.2	34.4	10.4
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	77.6	12	10.4
6	Student Teacher Interaction	80.8	12.8	6.4
7	Overall Learning Experience	94.3	15.2	5.6
8	Condition of Lab Equipment	94.2	2.4	2.4
9	Availability of Online Resources	34.4	27.2	38.4
10	Opportunities in the Department for Research Activities and innovation	44	16	40
11	Opportunity to participate in Seminar/Workshop/Conference/Research Project/Popular talks	75.2	17.6	7.2
12	Participation in Co-Academic and Cultural Events	80	10.4	9.6


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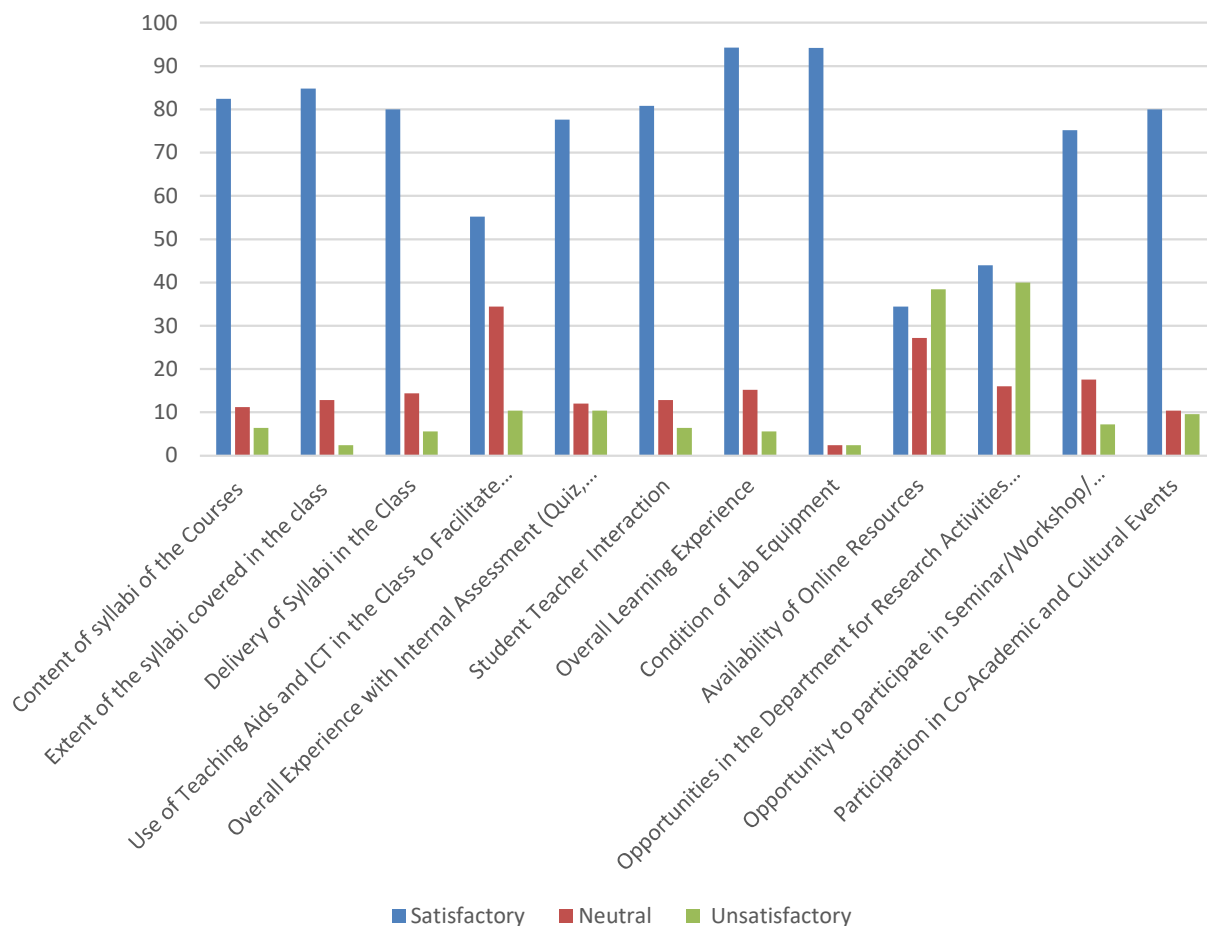
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Feedback on Academics



2. Feedback on Infrastructure

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Library richness, accessibility, reading room facility	56	24.8	19.2
2	Internet Facility	82.4	7.2	10.4
3	Sports Facility	45.6	28	26.4
4	Drinking water facility	67.2	29.6	3.2
5	Washroom Facilities	78.4	16.8	4.8
6	College website facility	70.4	19.2	10.4

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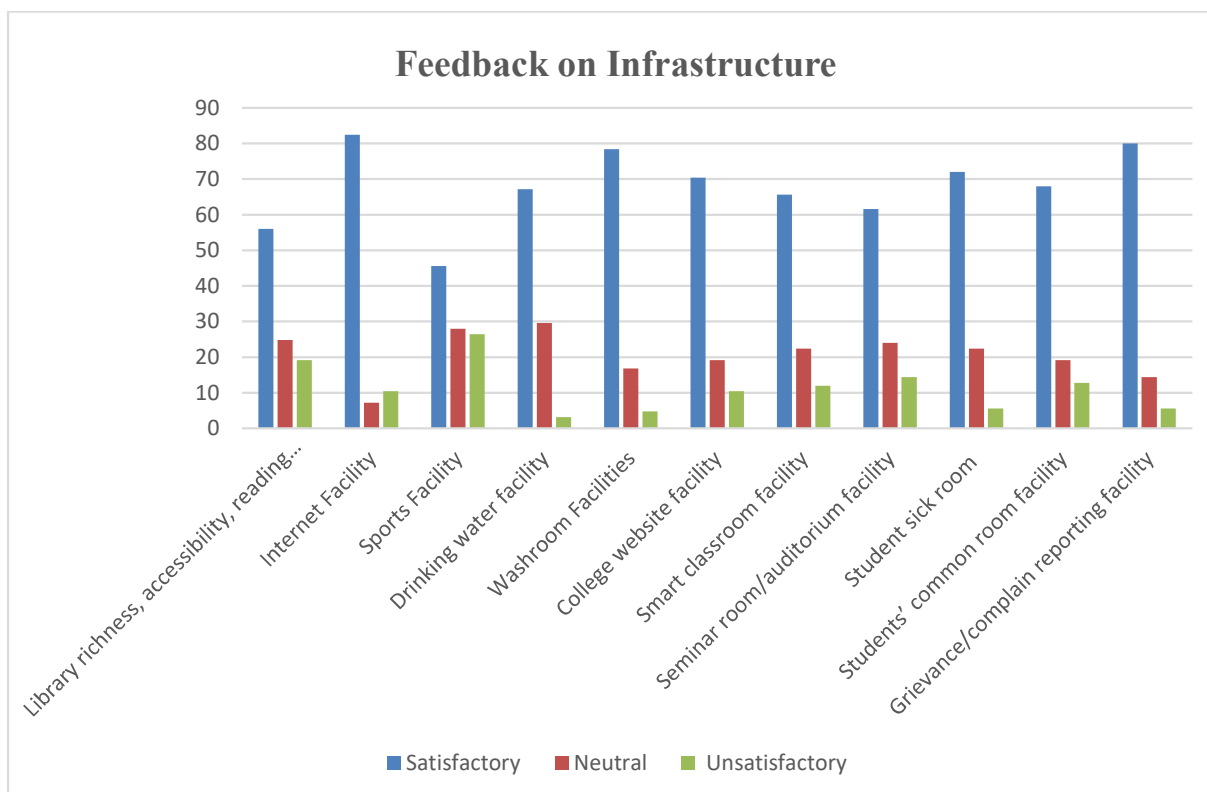
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7	Smart classroom facility	65.6	22.4	12
8	Seminar room/auditorium facility	61.6	24	14.4
9	Student sick room	72	22.4	5.6
10	Students' common room facility	68	19.2	12.8
11	Grievance/complain reporting facility	80	14.4	5.6



3. Feedback on *Office & Administration*

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Experience of the admission procedure to the course you have enrolled	74.4	21.6	4

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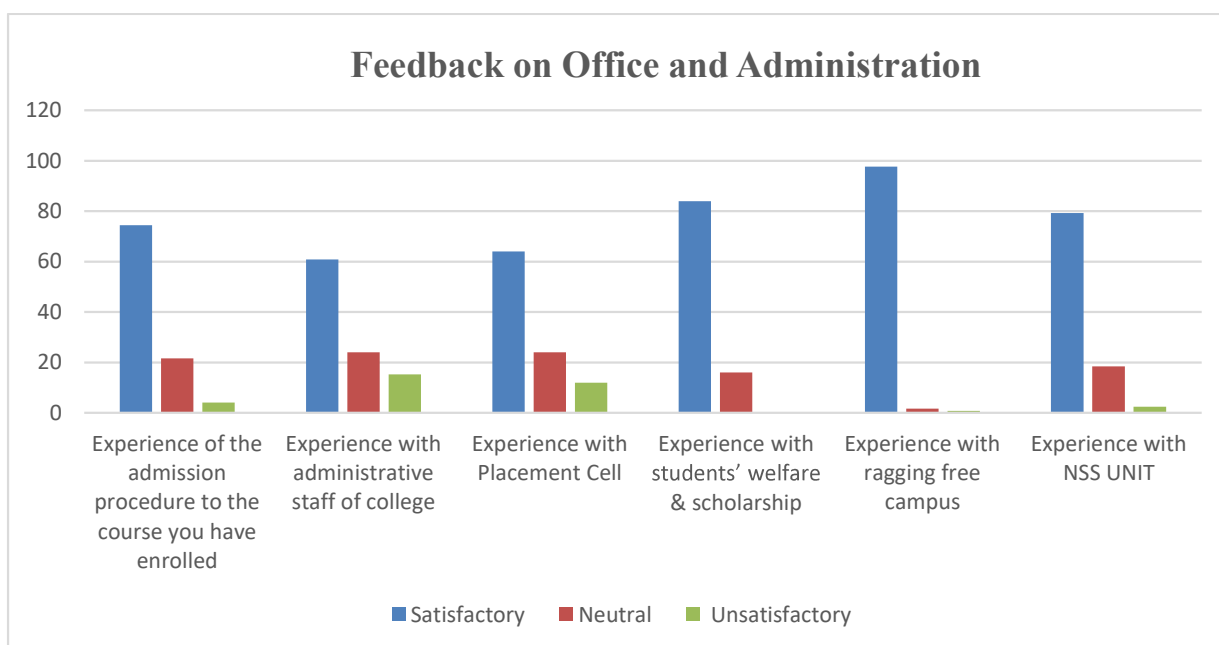
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2	Experience with administrative staff of college	60.8	24	15.2
3	Experience with Placement Cell	64	24	12
4	Experience with students' welfare & scholarship	84	16	0
5	Experience with ragging free campus	97.6	1.6	0.8
6	Experience with NSS UNIT	79.2	18.4	2.4



4. Feedback on COLLEGE CAMPUS

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Experience with campus greenery	67.2	20.8	12
2	Experience with campus surveillance	68.8	24	7.2
3	Experience with campus cleanliness	73.6	23.2	3.2

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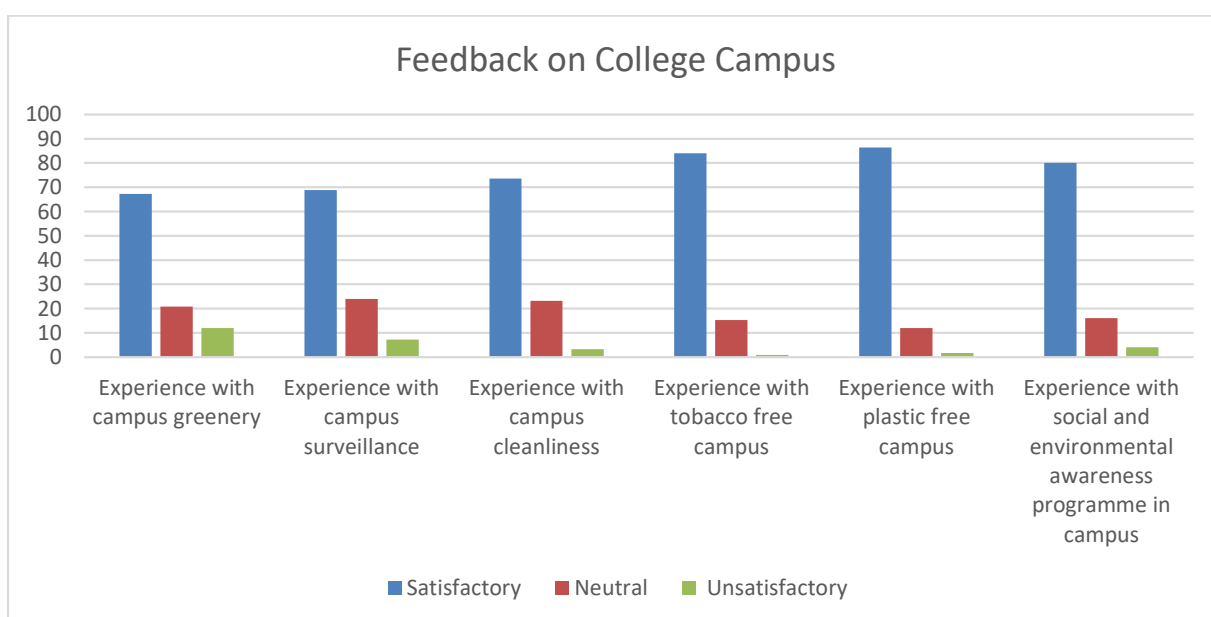
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4	Experience with tobacco free campus	84	15.2	0.8
5	Experience with plastic free campus	86.4	12	1.6
6	Experience with social and environmental awareness programme in campus	80	16	4



6. Summary

Based on student feedback, approximately 86% of students expressed satisfaction with the syllabus completion, overall learning experience, and student welfare & scholarships. Additionally, over 80% of students were generally pleased with the teaching, learning, and evaluation processes. Furthermore, more than 95% of students felt that the institution supports their growth beyond academics by offering mentoring, employability skills, and opportunities for co-curricular and extracurricular activities.

However, students also identified areas needing improvement. The key concerns raised include online resources, library facilities, the placement cell, and the management of toilet facilities.


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Action taken against the student feedback for the AY 2021-22

Following initiative has been taken:

1. Teachers were asked to provide enough study materials in the college website.
2. Application was forwarded to the HED for the requirement of Librarian.
3. PWD was informed for the maintenance of cleanliness of toilets and college premisses.




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